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Florence is Vice President and Corporate Counsel in the Enterprise Litigation Group in Prudential Financial, Inc.'s Law Department, where she manages the Company's global e-discovery docket in litigation and regulatory matters. Florence is also lead counsel for the Company's records and information management program, where she chairs a working group that consists of attorneys with oversight responsibilities over such issues in other practice groups and disciplines and advises the Company on domestic and international records and information governance issues, such as the implementation, retention and preservation of emerging technologies, and defensible disposition initiatives. Florence is a member of Prudential's Law, Compliance, Business Ethics and External Affairs (LCBE) Inclusion & Diversity Council, a former Board member of Prudential's Asian Pacific Islander Americans (APA) Business Resource Group, and a member of the National Association of Women Lawyers (NAWL). She is an active speaker and participant in various e-discovery industry professional groups, including serving as co-chair of Electronic Discovery Institute's (EDI) Diversity Committee. She received her J.D. from the Benjamin N. Cardozo School of Law and B.A. from Cornell's University's College of Arts and Sciences.